



Thank you for shopping at Water Girl.
If you are not entirely satisfied with your purchase, we are here to help.

RETURNS

You have 30 calendar days to return your item from the date you purchased it.

To be eligible for a return, your item must be unused and in the same condition that you received it. Your item must be in the original packaging and all items included must be returned. ie, pouches, cards, and gift boxes.

You must complete and include this return form with a copy of your original receipt.

REFUNDS

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (your original method of payment). If you request an exchange for a new item, this will be shipped within 3 business days.

SHIPPING

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. Water Girl is not responsible for damage incurred during the shipping process, so please be selective with your shipping method and packaging.

CONTACT US

If you have any questions regarding a product or your return, please contact us.

RETURN/EXCHANGE FORM

reason for return

- ITEM IS TOO SMALL
- ITEM IS TOO BIG
- NOT WHAT I EXPECTED
- DEFECTIVE ITEM

I wish to

- EXCHANGE FOR ANOTHER SIZE
- RETURN AND RECEIVE CREDIT
- GIFT CARD

Please email customer service with questions or concerns at info@watergirl222.com

comments

your information:

order no.# _____ name _____
 email _____ telephone _____
 address _____
 date _____ signature _____

please send returns to:

Water Girl
 Attn: RETURNS
 634 Willard Street
 Quincy, Massachusetts 021699